



DETROIT METRO • WILLOW RUN  
WAYNE COUNTY AIRPORT AUTHORITY

# News Release

## Detroit Metro Airport offers helpful holiday travel tips

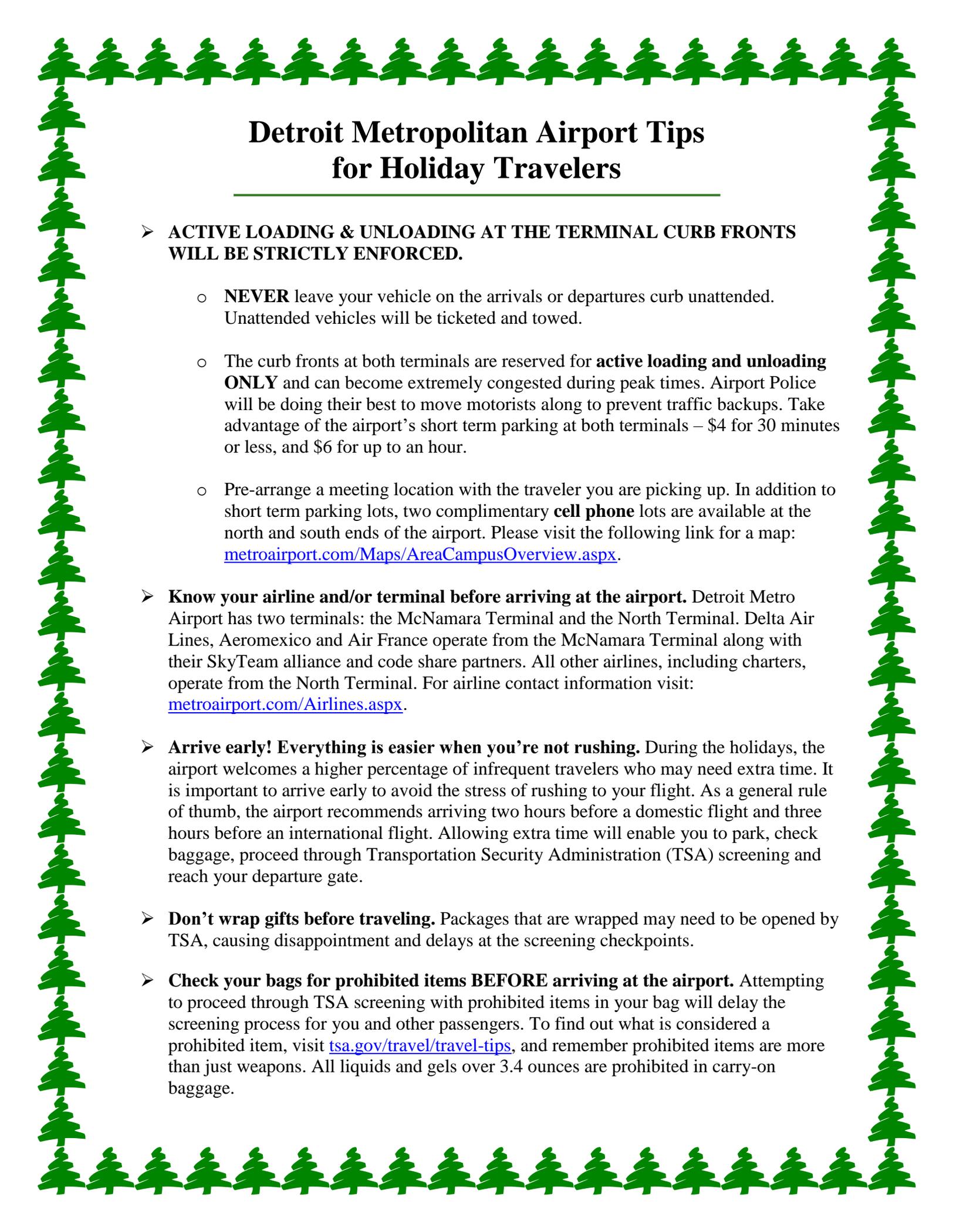
**DETROIT (Nov. 22, 2017)** – The holidays are here and Detroit Metropolitan Airport (DTW) wants to help customers prepare for their next trip to the airport. DTW has new concessions, new routes and a few reminders.

“We’re expecting another busy holiday season at Detroit Metro Airport this year,” said Airport Authority CEO Joseph Nardone. “Our overall passenger traffic continues to grow compared to 2016. We’re grateful travelers are choosing DTW.”

Part of the appeal may be new air service. This year, airlines added five new West Coast routes from Detroit. In the McNamara Terminal, Delta Air Lines began service to Orange County, California. In the North Terminal, Alaska Airlines added nonstop flights to Portland, Oregon. Spirit now flies to Seattle, Washington and the only nonstop service to Oakland, California. Also, United offers flights to San Francisco. Previously, San Francisco was DTW’s only top 20 market with just one carrier providing direct flights. That’s not all. Families heading to the Upper Peninsula for the holidays can now fly to Iron Mountain, Michigan on Delta. And next year, for the first time, WOW Air will operate at DTW. In April, WOW begins low-priced flights to its hub in Reykjavik, Iceland.

New concessions added since last Thanksgiving include a Starbucks, CNBC Smartshop, electronics retailer InMotion, specialty gift store Frivolous and Natural Break—known for its organic food options—all in the North Terminal. The McNamara Terminal welcomed several concessions including Leo’s Coney Island, Cat Cora’s Taproom, Robert Mondavi Experience and So Chocolate, which offers top chocolate brands from around the world. All of DTW’s concessions, combined with the stunning holiday decorations, should add up to a positive experience for travelers as 2017 draws to a close.

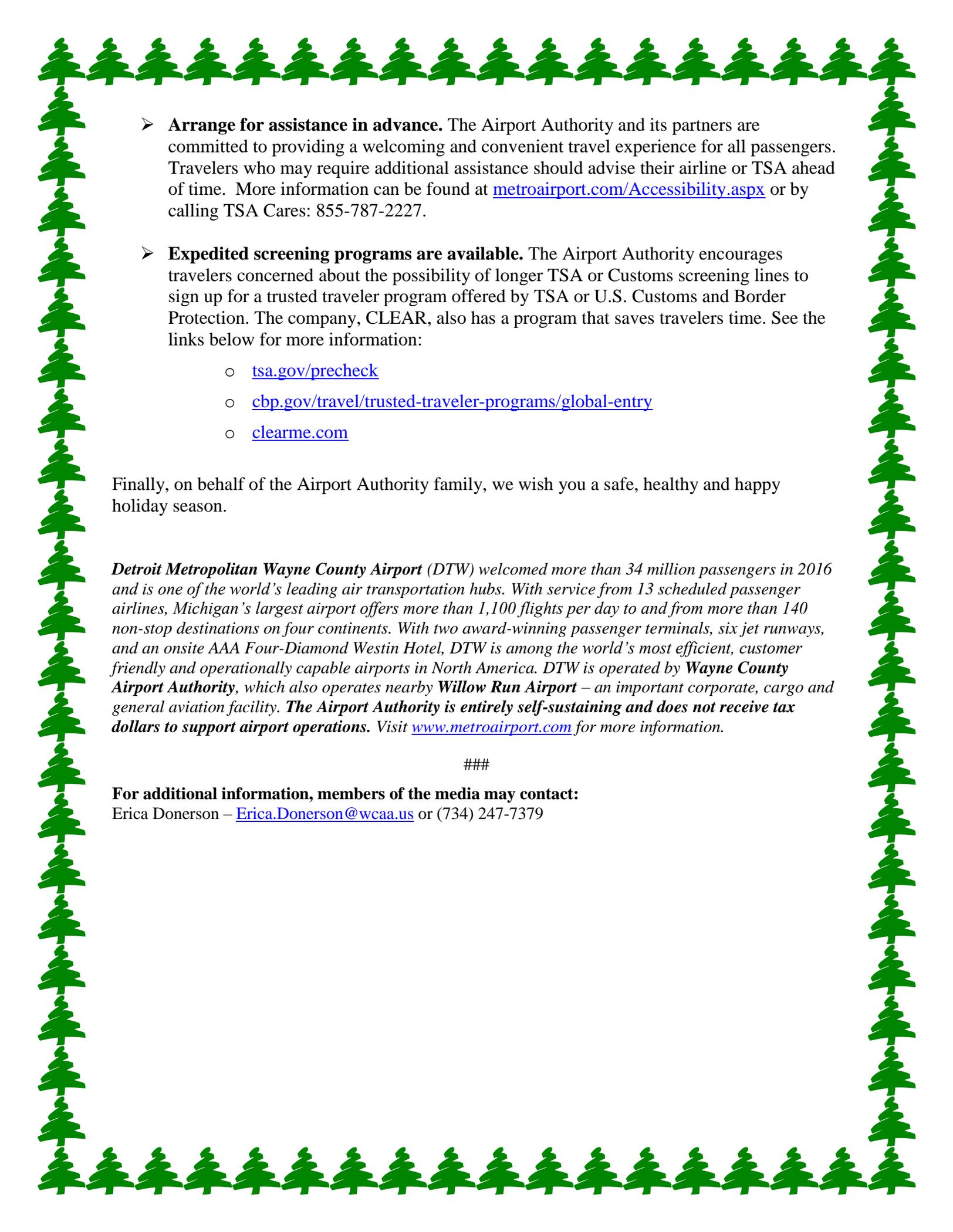
As always, DTW staff and Airport Ambassadors, a team of nearly 80 volunteers, will be on hand to answer questions and assist customers. The following travel tips could also be useful for anyone heading to the airport over the holidays.



## Detroit Metropolitan Airport Tips for Holiday Travelers

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- **ACTIVE LOADING & UNLOADING AT THE TERMINAL CURB FRONTS WILL BE STRICTLY ENFORCED.**
  - **NEVER** leave your vehicle on the arrivals or departures curb unattended. Unattended vehicles will be ticketed and towed.
  - The curb fronts at both terminals are reserved for **active loading and unloading ONLY** and can become extremely congested during peak times. Airport Police will be doing their best to move motorists along to prevent traffic backups. Take advantage of the airport's short term parking at both terminals – \$4 for 30 minutes or less, and \$6 for up to an hour.
  - Pre-arrange a meeting location with the traveler you are picking up. In addition to short term parking lots, two complimentary **cell phone** lots are available at the north and south ends of the airport. Please visit the following link for a map: [metroairport.com/Maps/AreaCampusOverview.aspx](http://metroairport.com/Maps/AreaCampusOverview.aspx).
- **Know your airline and/or terminal before arriving at the airport.** Detroit Metro Airport has two terminals: the McNamara Terminal and the North Terminal. Delta Air Lines, Aeromexico and Air France operate from the McNamara Terminal along with their SkyTeam alliance and code share partners. All other airlines, including charters, operate from the North Terminal. For airline contact information visit: [metroairport.com/Airlines.aspx](http://metroairport.com/Airlines.aspx).
- **Arrive early! Everything is easier when you're not rushing.** During the holidays, the airport welcomes a higher percentage of infrequent travelers who may need extra time. It is important to arrive early to avoid the stress of rushing to your flight. As a general rule of thumb, the airport recommends arriving two hours before a domestic flight and three hours before an international flight. Allowing extra time will enable you to park, check baggage, proceed through Transportation Security Administration (TSA) screening and reach your departure gate.
- **Don't wrap gifts before traveling.** Packages that are wrapped may need to be opened by TSA, causing disappointment and delays at the screening checkpoints.
- **Check your bags for prohibited items BEFORE arriving at the airport.** Attempting to proceed through TSA screening with prohibited items in your bag will delay the screening process for you and other passengers. To find out what is considered a prohibited item, visit [tsa.gov/travel/travel-tips](http://tsa.gov/travel/travel-tips), and remember prohibited items are more than just weapons. All liquids and gels over 3.4 ounces are prohibited in carry-on baggage.

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- **Arrange for assistance in advance.** The Airport Authority and its partners are committed to providing a welcoming and convenient travel experience for all passengers. Travelers who may require additional assistance should advise their airline or TSA ahead of time. More information can be found at [metroairport.com/Accessibility.aspx](http://metroairport.com/Accessibility.aspx) or by calling TSA Cares: 855-787-2227.
  - **Expedited screening programs are available.** The Airport Authority encourages travelers concerned about the possibility of longer TSA or Customs screening lines to sign up for a trusted traveler program offered by TSA or U.S. Customs and Border Protection. The company, CLEAR, also has a program that saves travelers time. See the links below for more information:
    - [tsa.gov/precheck](http://tsa.gov/precheck)
    - [cbp.gov/travel/trusted-traveler-programs/global-entry](http://cbp.gov/travel/trusted-traveler-programs/global-entry)
    - [clearme.com](http://clearme.com)

Finally, on behalf of the Airport Authority family, we wish you a safe, healthy and happy holiday season.

*Detroit Metropolitan Wayne County Airport (DTW) welcomed more than 34 million passengers in 2016 and is one of the world's leading air transportation hubs. With service from 13 scheduled passenger airlines, Michigan's largest airport offers more than 1,100 flights per day to and from more than 140 non-stop destinations on four continents. With two award-winning passenger terminals, six jet runways, and an onsite AAA Four-Diamond Westin Hotel, DTW is among the world's most efficient, customer friendly and operationally capable airports in North America. DTW is operated by Wayne County Airport Authority, which also operates nearby Willow Run Airport – an important corporate, cargo and general aviation facility. The Airport Authority is entirely self-sustaining and does not receive tax dollars to support airport operations. Visit [www.metroairport.com](http://www.metroairport.com) for more information.*

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