

News Release

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Detroit Metro Airport Ambassadors Earn Prestigious PRESIDENT’S VOLUNTEER SERVICE AWARD

-- Award is a national honor for extraordinary community service

DETROIT (May 1, 2013)—58 Airport Ambassador volunteers at **Detroit Metropolitan Airport (DTW)** have been honored with the **President’s Volunteer Service Award** at a special banquet luncheon held in their honor. The Award is issued on behalf of the **President of the United States** as a way to thank and honor Americans who, by their demonstrated commitment and example, inspire others to engage in volunteer service.

“The Airport Authority is incredibly proud of our entire team of Airport Ambassador volunteers who represent the very best of our region and put a personal touch on the Detroit Metro Airport experience for travelers,” said **Wayne County Airport Authority (WCAA) CEO Tom Naughton**. “We’re especially delighted to recognize those Ambassadors whom have earned this impressive, national distinction by virtue of their extraordinary service.”

Identifiable by their distinctive blue vests, Airport Ambassadors can be found throughout DTW Airport providing information to assist travelers along their journey to, from or through Metro Detroit. In 2012, 88 Airport Ambassador volunteers provided a total of 14,156 hours of customer addressing 367,071 customer inquiries ranging from a point in the right direction to connecting stranded and separated travelers with their companions.

Established in 2003, the President’s Volunteer Service Award is available on an annual basis to individuals, groups and families who have met or exceeded specific requirements for volunteer service and have demonstrated exemplary citizenship through volunteering. Airport Ambassadors who exceed specific service hour thresholds varying by age are eligible to receive awards at the bronze, silver and gold levels. Upon completing 4,000 hours of lifetime service in the program at any age, Ambassadors become eligible for the most prestigious honor—the President’s Call to Service Award.

Each honoree was presented with a pin corresponding to their level of service attained in 2012, along with a certificate and letter of appreciation from President Obama, at a special awards banquet luncheon last week at the Marriott Detroit Metropolitan Airport Hotel in Romulus.

“Our Airport Ambassadors come from a wide variety of backgrounds, but each Ambassador shares a common passion for making a positive impact on our airport and our region,” Naughton said.

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The President's Volunteer Service Award is officially issued by the **Corporation for National and Community Service** on behalf of the President. As an official Certifying Organization in the Award program, WCAA certifies each volunteer's eligibility and is authorized to deliver the Award to each volunteer who qualifies.

For more information about becoming an Airport Ambassador Volunteer at Detroit Metropolitan Airport, visit www.metroairport.com/volunteer.

For more information about how to qualify for the President's Volunteer Service Award, visit www.PresidentialServiceAwards.gov or call (866) 545-5307.

Airport Ambassador Volunteer 2012 Presidential Volunteer Service Awardees

Volunteer Awardee	Hometown	Hours of Service (2012)
<i>SILVER LEVEL</i>		
Dianna Surowiec	Redford	415.25
Joe Scafero	Livonia	403.00
Ben Miller	Northville	390.50
Daniel Packer	Plymouth	371.50
Sharon Kelly	Trenton	367.50
Sam Gemus	Riverview	357.00
Denise Roberts	Southgate	342.00
Bob FitzGerald	Westland	298.25
Tom Beyersdorf	Novi	275.50
Wendy Zeilstra Calame	Boston, Mass.	272.25
John Narbut	Trenton	268.00
Sharon Waske	Dearborn	266.50
Wes Henrikson	Northville	262.50
Ted Szenda	Fraser	253.50
<i>BRONZE LEVEL</i>		
Carol Oakley	Mattawan	237.25
Donald Green	Plymouth	232.25
Sue McGrath	Dearborn	231.00
Mary Pannemann	Canton	226.00
Lorraine Weglarz	Allen Park	225.50
Thomas Koscielny	Belleville	224.50
Thomas Gacioch	Woodhaven	223.50
Joyce Shoup	Riverview	223.25
Elaine Percival	Romulus	204.25
Karen Andrusiak	Brownstown	203.50
Russ Haines	Canton	203.25
Lyle Rosteck	Chelsea	202.50
John Firment	Farmington Hills	200.50
Brenda Richard	Wyandotte	199.75
Lonnie Haines	Canton	197.25
Edward Morrissey	Ypsilanti	194.00
George Sawyer	Redford	192.75

(more)

Volunteer Awardee	Hometown	Hours of Service (2012)
<i>BRONZE LEVEL (cont'd)</i>		
Cheryl Regnier	Canton	192.25
Kathleen Rankin	Riverview	188.25
CJ Mooney	Taylor	187.50
John Mooney	Taylor	183.00
Nelson Lowe	Westland	180.50
Traci Sincock	Plymouth	180.25
Luz Calio	Brownstown	178.00
Vicki Owens	Trenton	176.00
Milton Lanier	Detroit	174.50
Michael Roesch	Farmington Hills	174.50
Charlotte Hoskins	Romulus	171.00
Valdene Bennett	White Lake	168.25
Therese Lacombe	Southgate	167.00
Dee Phillips	Wyandotte	165.00
Flora Murray	Livonia	163.25
Donald Bollman	Redford	159.00
Harriet Cosby	Southfield	159.00
Roy Brown	Redford	158.75
Chuck Myers	Farmington Hills	154.75
John Buckland	Northville	146.50
Jean Chhen	Taylor	140.50
Joan Reed	Dearborn	133.75
Cherie Sirois	Belleville	131.50
Nancy Chambo	Woodhaven	129.00
Deborrah Landry	Detroit	117.25
Loretta Scappaticci	Plymouth	104.00
Telisha Lee	Romulus	101.25

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About Detroit Metropolitan Wayne County Airport

Having welcomed more than 32 million passengers in 2012, **Detroit Metropolitan Wayne County Airport** (DTW) is Michigan's busiest airport and one of the world's leading air transportation hubs. With service from 11 scheduled passenger airlines and three scheduled cargo carriers, DTW offers more than 1,100 flights per day to and from nearly 150 destinations on four continents. In 2010, DTW ranked highest in overall customer satisfaction among large airports in the *J.D. Power and Associates North America Airport Satisfaction Study*. With two new, state-of-the-art passenger terminals, six jet runways, and an onsite AAA Four-Diamond Westin hotel, DTW is among the world's most efficient, customer friendly and operationally capable airports in North America. DTW is operated by **Wayne County Airport Authority**, which also operates nearby **Willow Run Airport**—an important corporate, cargo and general aviation facility. The Airport Authority is entirely self-sustaining and does not receive any tax dollars to support airport operations. For more information about Metro Detroit's airports, visit www.metroairport.com.