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News Release

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Volunteers Wanted: Have time to *Give Back*?

--First-of-its-kind volunteer recruitment fair hosted by Detroit Metro Airport will showcase volunteer opportunities with 25 local community groups

DETROIT, (March 6, 2015) – Want to learn how to become a Detroit Metro Airport (DTW) customer service ambassador? How about sharing extra time with the American Red Cross, Romulus Animal Shelter, Gleaner’s Food Bank, the Detroit Institute of Arts, Charles H. Wright Museum, Karmanos Cancer Institute, Detroit Riverfront Conservancy, Ann Arbor and Detroit Convention and Visitor bureaus, DTW Freedom Center or other organizations that have a need - and you may have interest in or a calling for?

On **Friday, March 13th from 10:00 a.m. until noon**, Detroit Metropolitan Airport (DTW) will be hosting a first-of-its-kind volunteer recruitment fair to provide information on how individuals with a little extra time can find a worthwhile passion they enjoy, and help give back to their community. The recruitment fair will be held **at Detroit Metropolitan Airport’s NOMADS building, 10100 Middlebelt Rd, Romulus, MI 48174.**

“We have a strong history of great partnerships here,” said Airport Authority CEO Thomas Naughton. “The airport is a community, and we pull in travelers, customers, employees, and volunteers from all over. The nature of what we do is helping facilitate connections - what better place to illustrate that we are stronger when we work together, and that there are tremendous opportunities to give back and help contribute to many worthwhile causes throughout our region?”

Twenty five local organizations will be participating in the recruitment fair, and each will have a table and representatives on hand to answer questions from potential volunteers. Attendees will have the opportunity to hear from the groups listed below, understand more about their organizations and learn about volunteer opportunities and how to get involved.

Organization

- 1 Airport Ambassador Volunteer Program
- 2 American Red Cross

- 3 Ann Arbor Convention & Visitors Bureau
- 4 AYUSA – Academic Year, U.S.A. - A non-profit Foreign Exchange student program.
- 5 Charles H. Wright Museum
- 6 City of Romulus Animal Shelter
- 7 Detroit Institute of Arts
- 8 Detroit Metro Convention & Visitors Bureau
- 9 Detroit Riverfront Conservancy
- 10 Detroit Zoological Society
- 11 Fish & Loaves Community Food Pantry
- 12 Ford Piquette Avenue Plant
- 13 Freedom Center
- 14 Friends for the Dearborn Animal Shelter
- 15 Gabrielle's Angels
- 16 Girl Scouts of SE Michigan
- 17 Gleaners Food Bank
- 18 Karmanos Cancer Institute
- 19 Old Newsboys Goodfellow Fund of Detroit
- 20 Paws With A Cause
- 21 RSVP - Retired Senior Volunteer Program
- 22 Stop the Violence
- 23 The Parade Company
- 24 U.S. Fish & Wildlife Service/International Wildlife Refuge Alliance
- 25 Wayne Main Street

“We are always looking for opportunities to recruit new volunteer customer service ambassadors here at the airport,” said DTW Customer Service Manager Fran Wood. “Finding passionate and committed volunteers is our challenge; but there wasn’t a shared local venue or platform to find new recruits, so we thought we would create one. Many of the organizations we have worked with over the years, thought it was a great idea as well, and the response has been wonderful.”

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Detroit Metropolitan Wayne County Airport (DTW) welcomed more than 32 million passengers in 2014 and is one of the world’s leading air transportation hubs. With service from 13 scheduled passenger airlines, Michigan’s largest airport offers more than 1,100 flights per day to and from nearly 150 non-stop destinations on four continents. In 2010, DTW ranked highest in overall customer satisfaction among large airports in the J.D. Power and Associates North America Airport Satisfaction Study. With two award-winning passenger terminals, six jet runways, and an onsite AAA Four-Diamond Westin Hotel, DTW is among the world’s most efficient, customer friendly and operationally capable airports in North America. DTW is operated by **Wayne County Airport Authority**, which also operates nearby **Willow Run Airport**—an important corporate, cargo and general aviation facility. **The Airport Authority is entirely self-sustaining and does not receive tax dollars to support airport operations.** Visit www.metroairport.com for more information.